



A NAVISTAR COMPANY

# Fleet ISIS<sup>®</sup> Web site

## International Service Information Solutions for Fleets

Your access to the International Service Information Solutions ISIS<sup>®</sup> Web site!

Extranet Home Sites

**Fleet ISIS<sup>®</sup>**  
Home

Home Maintenance Advisor Parts Catalog Feedback View Selection Logout

**What's New**

International/Eaton-Dana Pass-Thru Warranty - Code 59 Program

**Most recently added / revised Service Information**

Click on the to the right of the Document name to view a PDF version (if available)

Description/Title	Document	Date Added
Inspect Drive Gear and/or Replace Power Steering Pump on MaxForce 7 Engines	AFC G-07912	1/29/2008
Engine Idle Shutdown Timer (IST) Regulations	TSI 08-12-01	1/7/2008
Engine ECM on DT 466 and 570 Engines May Not Be Programmed Correctly	AFC G-07911	12/21/2007
Replace Fitting and Plumbing at the Coolant Booster Pump	AFC G-07914	12/21/2007
Remote Fuel/Water Separator Installation	TSI 07-12-16	12/17/2007
Intermittent HVAC Temperature Actuator Motor Operation	TSI 07-16-06	12/17/2007
HVAC Blend Air Door Adjustment	TSI 07-16-06	12/17/2007
Procedure for Cab Drilling	TSI 07-16-07	12/17/2007
Portable Diesel Fuel Tank Cleaning Unit	SFN 07-62	12/11/2007
SRT/WTS Manual Updates	SFN 07-92	12/5/2007
Customer Training	SFN 07-91	12/5/2007
Rubber Drop Hose Assemblies on Certain FE Buses	Recall 07515	11/30/2007
Replace Existing Crankcase Breather System with a Heated Breather System	AFC G-07913	11/30/2007
Turbocharger Exhaust Pipe Leak - 2008 ProStar, TransStar 8600 and 9000	Document #IK0700006	11/15/2007
Upper Radiator Pipe	AFC G-07910	11/9/2007
Exhaust Aftertreatment Warning Buzzer Noise	SFN 07-85	10/31/2007
Split Shaft PTO on Certain 7600 Models Built 5/10/06 Thru 9/6/07	Recall 07515	10/29/2007
Battery Tester with Expansion Capabilities Part Number EXP-1000 HD INTL	SFN 07-77	10/24/2007
Service and Support Information for Side Mount Radiator and Hydraulic Cooling Fan on 2008 Model RE and RC Bus Products	SFN 07-74	10/23/2007
LED Replacement Bulbs for Turn Signal Indicators on Instrument Cluster Printed Circuit Boards	SFN 07-78	10/19/2007
PTO Hour Display	TSI 07-08-06	10/18/2007
RE and RC Bus Hydraulic Cooling Fan Diagnostics	SFN 07-70	10/9/2007

Chassis:  View

**WHAT'S THIS?**  
CLICK HERE FOR INFO

NETS Status: OK  
DLB Status: OK  
iKnow Status: OK

All ISIS  
Fleet ISIS  
Bus ISIS

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Fleet ISIS Pamphlet  
February 2008

# The Fleet ISIS<sup>®</sup> Web site

International<sup>®</sup> Fleets, and other customers, now have the opportunity to subscribe annually to the Fleet ISIS<sup>®</sup> Web site.

Here is what is available through the home page ...

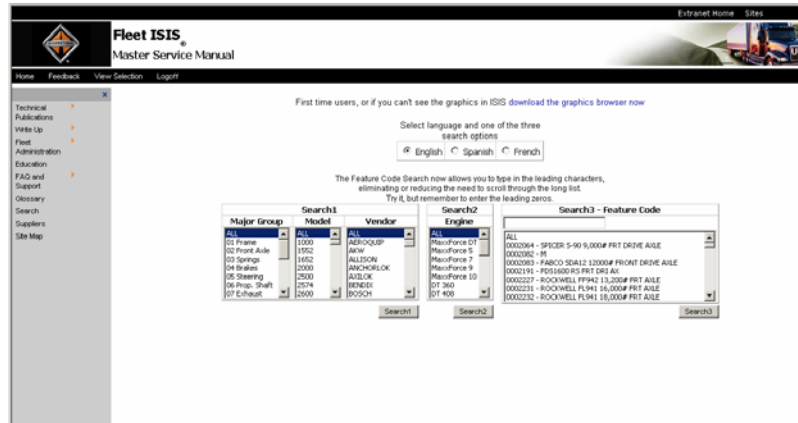
[Note: ✓ indicates area, or section of area, illustrated.]

## Technical Publications —

All service information accessible by Major [Component] Group, Model, Vendor, Engine and Feature Code.

Includes:

- Service Manuals ✓
- Service Bulletins
- Campaigns
- Warranty Information
- TIPS
- Operator's Manual
- Fleet CT471 Body Builder Book
- AWARE Technical Publications

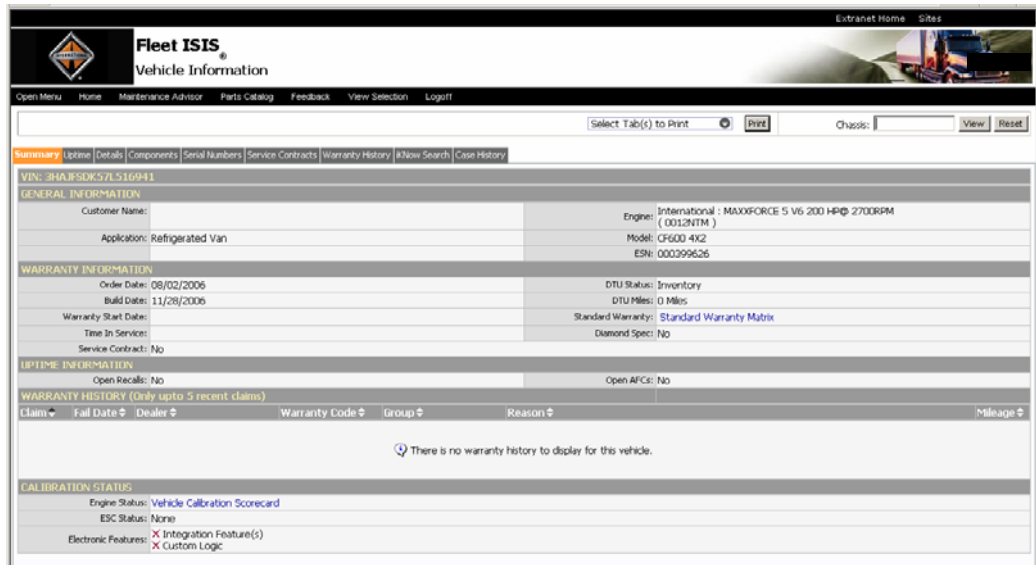


## Write-Up —

- Vehicle Information ✓
- Customer Update
- WABCO FPB Programming

Enter the 'Last 8 Characters' of a Vehicle Identification Number (VIN) and get complete information on Uptime, Components, Serial Numbers, Service Contracts, Warranty History, etc.

The Vehicle Information link gives you all of this ...



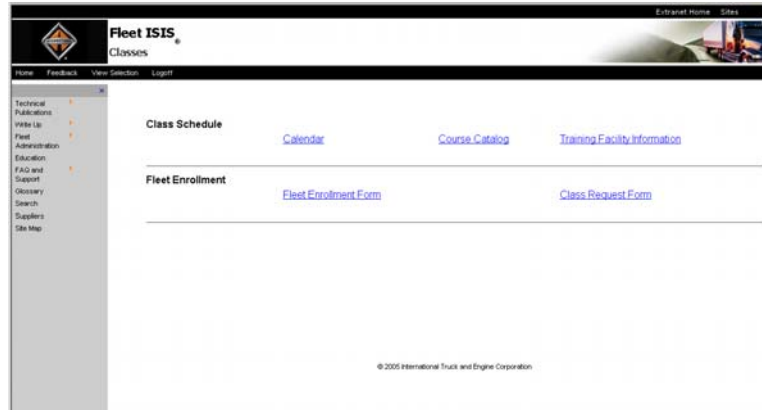
... and more.

## Fleet Administration —

- Fleet Administration Tools
- Service Tools
- TTC Pre-Approval Worksheet
- Change Password (Only the authorized company 'Contact Person' will be allowed to change the password.)

## Education —

- Classes ✓
- Online Testing
- Self-Study



## FAQ & Support —

- [Fleet] ISIS® Master Service Manual FAQ (Frequently Asked Questions) ✓
- Load Graphics Viewer
- Feedback
- Vehicle Identification Number (VIN) Structure
- Customer Service Newsletter – Shifting Gears



**Glossary** — a listing of terms and their definitions

**Search** — capability



**Suppliers** — a listing of some useful supplier Web sites



# How to Subscribe

A Fleet ISIS<sup>®</sup> Web site subscription authorizes entry into a Fleet version of the International Service Information Solutions ISIS<sup>®</sup> Web site, which presents all information outlined previously, to assist in the successful administration of your International<sup>®</sup> vehicle needs. Subscription fees start at a nominal selling price for one location and graduate upward according to number of locations required. Contact your International<sup>®</sup> dealer, or Fleet Service Manager, for pricing structure.

The Contact Person, as indicated on the form, will be responsible for the maintenance of the account – login ID, password, etc, – within their company, and with International Truck and Engine Corporation. The essential challenge information provided by the Contact Person – last four digits of Social Security Number / Social Insurance Number – will be used only to verify identity in communications with International<sup>®</sup>, and will be regarded in the strictest confidence. Only one login id will be assigned per Fleet customer, and the password initially supplied by International will require replacement at first entry into the site.

**Eligibility:** To be eligible a Fleet (1) should have in-house warranty, (2) must be signed up and approved by an International Dealer or, in the case of a National Account, an International Fleet Service Manager, and (3) act in accordance with the International<sup>®</sup> Logon ID Agreement, viewed when logging on the first time.

**Annual Order Form:** Your International<sup>®</sup> Dealer, or Fleet Service Manager, has the online resource available to submit an Annual Order Form for initial activation, or renewal, of an annual Fleet ISIS<sup>®</sup> subscription. It is requisite that all applicable areas of the Annual Order Form for Fleet ISIS Subscription be completed.

**NOTE:** Not providing all necessary information will delay the application process.

**Duration of Subscription:** A NEW Fleet ISIS<sup>®</sup> subscription will run from the Fleet customer's start month through December of the same year.  
A RENEWAL Fleet ISIS subscription will run for a full calendar year – January through December.

**NOTE:** A Fleet ISIS renewal option — to sign-up for another year's subscription — will be available each year in December.

**NOTE:** Standard policy for all annual subscription programs is, credit will not be allowed if the subscription is changed or cancelled during the subscription period.

**Operating System / Web Browser:** All Fleet locations utilizing the single login ID must have access to the Internet through a Windows Operating System with the Microsoft<sup>®</sup> browser Internet Explorer 6.0 SP2 or higher.

**NOTE:** AOL [America Online] will not work. Netscape will not work.

**Questions:** Please call 630-753-5654 with subscription administration questions, or 1-800-527-7879 with Fleet ISIS<sup>®</sup> site administration issues.

This pamphlet has been designed as an introduction for International<sup>®</sup> Fleets, and other customers, to the Fleet ISIS<sup>®</sup> Web site. This website is intended to provide an easy entry, by way of Internet login, into the information needed for the support and service of International vehicles. This access is available only through an annual Fleet ISIS subscription from your International Dealer or Fleet Service Manager.

*"It is our belief that every customer is entitled to and shall receive two distinct services ... one from the product and the other from the organization behind it."*

Customer Service Operations